



ROT-TURIST d.o.o. poduzeće za turizam i ugostiteljstvo, Vukovarska 148,
21000 SPLIT, CROATIA, tel/fax 453 330 / 453 332, OIB:10341944075, žiro račun HR8523600001102208094
HOTEL "MORE" Šetalište pape Ivana Pavla II 27, 21000 Split, Croatia
tel/fax 385(0)21 462 112,

HOTEL "MORE" SPLIT

General Terms and Conditions for Hotel "More" Split:

Prices and Extra Costs:

- The valid rates for accommodation and services are available on request or through booking online portals

Hotels.com, Hotels.com, TRIVAGO, Expedia group.

- VAT is included in the prices.

- tourist tax is NOT included in the mentioned accommodation price, but is charged when making a bid or is charged at the reception upon arrival in the following amounts:

Amount of tourist tax per person and per day:

01.01-31.12 - 10.00 HRK

Children under the age of 12 do not pay the tourist tax, and people aged 12 to 18 pay 50% of the tourist tax. The Management Board reserves the right to change the price of the tourist tax in accordance with the official change of the regulations of the state institutions.

Notes on reservation procedure:

- Individuals aged 12 and over are considered adults and are charged a full price. When booking accommodation, you are obliged to include adults older than the above.

- If you want to change or cancel the made reservation, you can make changes to it, in accordance with the Terms and Conditions of cancellation.

- Auxiliary bed will only be prepared if three persons are mentioned during the reservation process.

- The hotel reserves the right to refuse, cancel or modify the reservation if there is a misuse of the reservation system or is made by the user.

Advance payment for early booking and longer stays at regular rates

- Not later than 8 days from the date of the reservation, a minimum deposit payment of 30% of the total accommodation price (except the tourist tax and possible additional services) is required, and the payment is also a confirmation of the reservation.

Advance payment for up to 7 days at special rates with non-refundable payment

- It is necessary that the Guest immediately after making the reservation, in advance, irrevocably pay full 100% of the amount of the reservation (except tourist tax and possible additional services).

Reservation on the day of arrival or for the next day at special rates

- Reservations can be made by telephone without advance payment subject to arrival up to 17 hours on arrival.

Confirmation

- The reservation is valid when the hotel approves and issues a written confirmation except for telephone bookings on the day of arrival.

Payment Method:

Booking of accommodation The guest must pay by bank transfer (internet banking) to the hotel's giro account or through the delivered online card payment system and send the confirmation to the hotel.

In case the payment has not been made within the indicated deadline, the hotel will inform the guest about it and cancel the reservation.

Calculation of services and payments:

The guest pays the amount of the tourist tax and the remaining amount of the booked services at the reception of the hotel on the day of arrival.

The payment of the service is exclusively possible in the HRK at the CNB's middle exchange rate on the day of payment.

Payments can be made on a one-time basis - transaction-bank payment (Internet banking) or credit cards (Amex, Diners, Visa, Master), debit cards and cash (HRK).

Late check-out is possible only with the prior reception confirmation and with the supplement:

- late check-out fee. For each hour of extension from 12h until 20h 75,00 HRK (10€)

- late check out (from 20h onwards) 100% of the price of one overnight with breakfast per person

Booking conditions:

1. Terms of cancellation of reservation at regular rates:

In the case of cancellation of reservation up to 7 days before the booked date, we will refund the amount paid and afterwards we will refund the amount paid by one person per night (NO SHOW).

NOTE: The amount of bank and manipulative refunds is 10% of the total amount of the deposit amount, but not less than 100.00 HRK. The refund of card payments is only made on the account number of the payment account.

2. Terms and Conditions for Cancellation Reservations at Special Rates with Non-refundable Payment:

- We reserve the reservation until 24:00 hrs on the day of arrival and the same can be canceled only in justified cases with the receipt of the confirmation.

- In case of any other cancellation of the reservation (cancellation at any time after booking, no-show, refusal of booked room for unjustified reasons, cancellation of reservations after registration in hotel, ie shortened stay), the hotel will keep previous fully refundable amount of the reservation.

Other Accommodations conditions: (House Rules)

- For see the house rules click [-here-](#)

- For all additional information please contact our reservation service at e-mail: hotelm@hotelm.hr

management Hotel "More"